



Electric Service Customer Responsibilities



BPU is responsible for the service line and meter only. Owner is responsible for all else, and must contract repairs with a licensed electrician before power can be restored.



Owner is responsible for trimming trees around the service line. BPU can lower the service line for a small fee before you trim. Just ask for our Line Drop Service at 913-573-9535.



To have electric issues repaired quickly and correctly, select from the menu options when calling the Electric Outage Line.



Avoid touching power lines or poles with your body or any other objects.



Call electric outage line if you see an object on a power line or pole.

For electric issues/concerns, please call 913-573-9522. Visit bpu.com for more information.

Be sure to check your fuse/breaker box before calling to report an outage.